

Your Puppy's Health Guarantee

Within 28 days of purchase – our additional guarantee to you

In the event of sickness or ill health during the first twenty eight days you must contact us on 1300 255 277 or after hours on 0418 659 302 (Nick) or the Boronia Veterinary Clinic on 9762 3177 (after hours 9762 3145).

Any costs for treatment of illness during the first 28 days, traceable to us will be met by us at the Boronia Veterinary Clinic. We will not cover any costs incurred at other Veterinary clinics.

Within 3 days of purchase

If your puppy is returned within 3 days of pick up for any reason not supported by a statement from a Veterinary Practitioner, we will take the puppy back and refund 75% of the purchase price. If you return your puppy within 7 days with the same conditions above we will refund 50% of the purchase price

5 year genetic health guarantee

If your puppy is diagnosed by Boronia Veterinary Clinic as having a life threatening or disabling congenital defect, within 5 years of purchase we will refund 100% of the purchase price or pay for surgery, up to the purchase price, at a Veterinary clinic approved by us.

When your puppy is more than 5 years old

If you believe that your puppy has a genetic defect no matter how old he or she is, the best thing to do is contact us. We will help you get the diagnosis and/or surgery if required.

Your puppy also has a lifetime rehoming guarantee with us, so should you have an inability to care for him or her in the future, you can contact us at any stage of your puppy's life.

'I've read and I understand the conditions of the guarantee, including to contact you if my puppy requires treatment that I may wish to claim through this guarantee.'



Signed: _____

Full Name: _____

Date: _____

Contact Details:

Banksia Park Puppies
Call us: 1300 255 277
Contact Nick directly
A/H: 0418 659 302

Boronia Veterinary Clinic
B/H: (03) 9762 3177 or
A/H: (03) 9762 3145